



Sales Office..... 800-365-2345

For individual business support..... *iss@bcidaho.com*

For group business support *groupsales@bcidaho.com*

Enrollment & Billing

Enrollment applications for existing groups..... *groupapps@bcidaho.com*

Broker Customer Service Hotline 866-675-1848

For all **non-sales** customer service issues, i.e. billing, claim or benefit questions

Member Customer Service 800-627-1188

CVS Caremark Rx Customer Care..... 855-839-5205

MA Broker Relations Hotline..... 855-230-6858

To order supplies and for product & compliance questions

MA Broker Assist Line..... 800-289-8617

For eligibility, enrollment, & benefit questions

To send enrollment applications *mapp@bcidaho.com*

MA Member Services..... 888-494-2583

Broker Relations..... *brokerrelations@bcidaho.com* or 855-659-9159

For questions on training, appointments, commission or other issues